

*****IMPORTANT*** FAIRWAY VILLAS, #I-2 ARRIVAL INFORMATION
PLEASE REVIEW, PRINT AND TAKE ALL THE FOLLOWING PAGES WITH YOU TO HAWAII!**

Arrival Date: _____ (3pm or later) **Departure Date:** _____ (by 11am)

Helpful and Useful Information

The secret to the best Hawai'i vacation ever is half attitude. To that end, when you land set your watch to Hawaiian time and then notice it will run slower than mainland time; do not expect the luggage fast. We like to send Seth to get the Jeep and Jeannie waits and waits for the luggage. Greet the rental car bus driver with Aloha. Almost always by the time Seth drives back down to the terminal the radio is tuned to 99.1FM, the top is down, and Jeannie has the luggage at the curb. The fatigue of flying from North Carolina is forgotten and we are home. Try it; it works.

Directions to Fairway Villas from Kona Airport: 69-200 Pohakulana Place #I-2, Waikoloa, HI 96738

- From airport road - Make a left onto Hwy 19 (North) - Continue on Hwy 19 North for about 20 minutes (**Exactly 17 miles**) until you reach Waikoloa Beach Drive – turn left, between the 2 huts, into the resort area (Picture of resort entrance on last page) (This will be the first stop light you come to since turning onto Hwy 19 back at the Airport) If you pass Blue Hawaiian Helicopters on your right, you have just passed the Waikoloa Beach Resort entrance.
- Continue on Waikoloa Beach Drive for about ½ mile and take the 3rd right you come to (1st right is Maintenance Road, 2nd right is the stop sign at the Beach Villas, immediately past the 2nd stop sign and then the 3rd right is Pohakulana Place) - at this point you will see a small sign for Fairway Villas on your right.
- **After** you turn right onto Pohakulana Place the Kings Shops gas station (Shell station) will be on your left and the Beach Villas will be on your right.
- Just follow Pohakulana Place a short distance to the gate and security keypad pedestal. (Picture of gate and security keypad pedestal is enclosed)
- Once through the gate follow Pohakulana Place back into the complex until you come to a “T” intersection.
- Turn right at the “T” intersection and our unit is I-2 which is the last building as you drive through (on your left).
- We have a covered assigned parking space. It **should be** labeled **#I-2** above the carport and **205** is painted on the pavement.
- You are only allowed 1 car per condo. **There is a parking pass at the end of this document; it is important for you to complete it and display on the dash of your car.** The truth is you could probably get by with a second car if you display the parking pass and do not park in a reserved parking space, but, if security checks closely you will get caught. If you must have a second car, let me know, I'll call Woody and we'll try to get you a second car pass.

Gate Code: GATE CODE NUMBER: _____ (I will e-mail you the code)

To open the gate, **press #** and then the 4 digit code. The gate has a short memory so try and enter the code within 3 seconds.

Our unit is I-2

Lockbox Code & Keys: LOCKBOX CODE NUMBER: _____ (I will e-mail you the code)

The lockbox is located to the left of the front door of our unit (I-2). To open the lockbox, dial in the 4 digit code numbers and push down on the little lever beside the numbers, the door of the lockbox will swing open. Remove the key, open the front door of the condo, and, **immediately** replace the key back in the

lockbox and **re-scramble the combination**. Please be sure the front of the lockbox is securely locked back into place and the combination is re-scrambled. **IF YOU SHOULD HAVE ANY TROUBLE REPLACING LOCKBOX KEY, CONTACT US IMMEDIATELY.** If all else fails, there is a second “back-up” lockbox at the back door (above the AC compressor), but, you should not need it. If you are planning on arriving after dark you will find it very useful to have a small pen light to illuminate the combination on the lock box. I’ve been there in the dark and it is not fun. Sometimes the housekeeper will check the unit if it has been vacant a few days and she might leave the front door unlocked for you. Welcome to Hawai‘i.

There are 3 sets of keys on the kitchen counter. They are usually in a wooden bowl. Please be sure to leave the keys on the kitchen counter upon your departure. Our unit is not in any rental pool program; this allows us to give you a much better rental rate. If for any reason you should have problems with the keys, please contact either us or our on-island emergency contact Peggy Tolentino (the numbers are listed below for both of these contacts). **PLEASE NOTE: THERE IS A \$50 FEE FOR LOSS OF KEY.**

Check-In and Check-Out Times: (CHECK-IN: 3 pm / CHECK-OUT: 11 am)

Check-in time is no earlier than 3 pm and check-out time cannot be any later than 11 am due to guests checking out and in on your arrival and departure dates. We appreciate your attention to these times as the housekeeper is on a strict schedule and needs access to the condo up until 3 pm on your arrival day and immediately after your check-out time of 11 am on your departure day. If Peggy has several condos to clean that day, you may well find towels in the washer or dryer. No worries.

First Things First

Please act like I-2 is your condo; don’t check-in with anybody, just take the key from the lockbox **(remember to put the key back in the lockbox after you unlock the door the first time)** and move in. Pick the flowers off the lanai and listen to Hawaiian music; this is your Hawaiian home now. Like the owner, one of your first trips will be to the grocery store. There is a general store in the Kings’ Shops and a larger grocery store in the Queen’s Market Place. It is best to rob a bank first if you shop there. There is a full grocery store in the village about 5 or 6 miles up the mountain. There is a Foodland Super Market in Waimea we prefer. (Get the Maika‘i card) There is also a Safeway and Costco in Kailua-Kona, but, the traffic is rough. I think all the stores (except Costco) will accept applications for their discount cards and give you a temporary discount card on the spot. It is worth doing and the cards are good for your next trip to the island. **If you have never tried 100% Kona coffee, it is worth the money!!!** About gas, if you are a Costco member, it will be the cheapest gas on the island.

High Speed Wireless Internet Access

If you take a laptop, (or use the Laptoposaurus in the condo) you might want to check the eruption updates for Kilauea volcano. You will be in no danger in Waikoloa, but, if the volcano puts on a show it is worth the time to drop everything and drive to see the flowing lava. Check it at <http://hvo.wr.usgs.gov/> and <http://hvo.wr.usgs.gov/kilauea/update/main.html> Hawai‘i Volcanoes National Park is at:

<http://www.nps.gov/havo/index.htm> <http://www.nps.gov/havo/visitor/lava.htm>

<http://www.nps.gov/havo/home.htm>

Also check out www.KAPARadio.com the VERY LOCAL Big Island Hawaiian radio station; 99.1. Also the National Weather Service has a weather radar on the Kohala Mountains (you can see it from Waikoloa if you know where to look) and South Point.

Hawaiian islands Weather Radar: http://radar.weather.gov/Conus/hawaii_lite.php

Kohala Hawaii Weather Radar:

http://radar.weather.gov/ridge/radar_lite.php?rid=HKM&product=NOR&loop=yes

South Shore Hawaii Weather Radar:

http://radar.weather.gov/ridge/radar_lite.php?rid=hwa&product=NOR&loop=yes

NOAA Graphical weather for the Big Island:

http://www.prh.noaa.gov/hnl/pages/gfe_graphics_lt.php?island=bi

Graphical weather for eastern Hawaiian islands:

<http://www.weather.gov/forecasts/graphical/sectors/easthawaii.php#tabs>

All of this is at www.BeachDoctor.com/hawaii/. If you have trouble connecting to the router wireless, there are network cables in the drawers under the stereo. However, if you will unplug power to the modem and router for 1 minute it will reset from the last user. Plug up the modem first and wait 1 minute. Then plug up the router, wait 1 more minute and reboot your laptop. This usually fixes any connection problems. There are no passwords to access the Internet or wireless network. I do not think you will need it, but, if you should want to call Time-Warner Technical Support their number is 800-228-6604. The account is in the name of Seth Medlin and TWC can find the account with the condo phone number 808-886-1133. They say they don't mind if a guest calls them.

Important Phone Numbers to Retain:

Phone number in condo	808.886.1133 (answering machine & free US and Canada calls)
Owners: Seth Medlin & Jeannie Lucas	Office: 252.222.5700 Ext. 24, Cell: 252.241.1481 e-mail Seth.Medlin@BeachDoctor.com , Please remember we are in North Carolina and are 5 or 6 hours later in the day than Hawaii. 9pm in Hawaii will be 2 or 3am on the east coast. (contact us/or the On-Island emergency contact for any condo concerns/problems)
On-site Property Manager: Woody Miller	Office: 808.886.1171, Cell: 808.960.8472 (Building, outside problems, & parking pass questions only)
On-Island Emergency Contact: Peggy Tolentino	Cell: 808.936.7587 Home: 808.882.7919
KAPA 99.1 FM Requests	808.327.5272 (Oh, go ahead and call them, request Iz Over the Rainbow)

HOUSE RULES:

Welcome to our personal home at The Fairway Villas. We hope you will enjoy and appreciate our home, just like it was your own, and help us keep it in perfect condition for yourself, and our other guests to enjoy. We ask that you please review and abide by the following House Rules during your stay. WE FOLLOW THESE RULES TOO.

- Occupancy in our Hawaii home is limited to only those named and signed on the Rental Agreement, i.e., **maximum** occupancy of 4 only.
- As you know the airlines are not gentle with your luggage and it will be dirty when you get to Hawai'i. If you place your luggage on the beds to unpack them, please put down a towel first to help keep the bedspreads clean. This is what we do. There are also 2 suitcase stands in the master BR closet.
- If you use the sleeper sofa for one of the children, please use a vinyl matters cover before you put sheets on it. The sleeper sofa folds down from the back. When the cushions are side by side it is queen bed size. There are queen size vinyl matters covers, matters pads and sheets in one of the closets. If anything happened to the cushions on the sleeper sofa it would take me many weeks to have new cushions and covers made. When returning the sleeper sofa to the sitting configuration please tie the bottom cushion tightly to the back frame so it does not slide forward. Even if you do not use the sleeper sofa you might want to check the bottom tie downs if the cushion is sliding forward past the front edge of the frame.
- Please do not turn the freezer to 8 or 9. If you turn the freezer to "9" (the coldest setting) eventually a block of ice forms in the back of the freezer and prevents normal operation of the appliance. The solution is simple; please do not turn the freezer to 9. The service tech suggests we leave the freezer on 5. I guess 7 might be OK, but please do not turn the freezer to 9.
- **No smoking allowed inside our home or on the surrounding lanais or courtyard. It is Hawaiian state law that smoking is not allowed on lanais or within 20' of doors or windows.**

- **In order to avoid scratching the bamboo floors and to keep the tile clean, please do not wear shoes in the condo - this is the Hawaiian way! Really, the spirit of aloha will make your time on Hawai'i better if you do not wear your shoes in the condo. The bamboo floors are also susceptible to damage from small amounts of water. Please keep water from the laundry and bathrooms off the bamboo floors. Mahalo!!**
- **We are not permitted to place towels, swimsuits, or anything other than the approved lanai furniture on the lanais. The property manager inspects the exterior of the buildings daily and will contact me if this association rule is violated. Don't make me come out there and remove the towels from the lanai. ☺**
- Please leave our home in the same condition as it was upon your arrival.
- Please be sure to rinse sand off of yourself and shake it out of towels and clothing before entering the condo. Waikoloa sand is magic; you can never get it out of the condo. Please be sure to shake sand out of the beach mats and off the beach chairs before bringing into the condo. **We appreciate your help with keeping the sand out of the condo.**
- Please do not sit on furniture, upholstery or beds with wet clothing of any kind, but especially swim wear. Stains from pool chemicals, for example, tend to appear after a damaged area has dried. Actually, please don't put your feet on the furniture anyway.
- Please turn air conditioner and fans off when not in the condo. Please do not operate the air conditioner with the windows or doors open. Choose to either open the windows or run the air conditioning.
- All persons using corridors, stairways, sidewalks, and driveways within the complex shall keep noise to a minimum. Guests shall not make noises that will unreasonably annoy or interfere with the rights, comfort, and convenience of other condo occupants. Please keep music, TV and other noise to a minimum. Please be mindful of others condo occupants.
- All guests shall maintain quiet period between the hours of 10 pm and 8 am daily.
- Trash and garbage should be emptied daily to avoid pests. There is a garbage dumpster located in the main parking area for your convenience (it is enclosed in rock walls). Oh, we have bugs in paradise; please empty the kitchen trash daily, it will make all the difference. We even keep open cereal boxes in the refrigerator so as to not attract bugs.
- Pool hours are from 9 a.m. to 9 p.m. daily. Please do not take glass containers into the pool area.
- Please confine all eating or drinking to the kitchen, dining room table or lanai only.

For Your Convenience:

- The sliding glass door is equipped with a switch that will not allow the air conditioner to operate if the door is open. Actually, the sliding glass door must be completely closed and latched for the air conditioner to cool; it has fooled me more than once. Once the door is closed the fan will still run, but AC compressor will not restart for 3 to 5 minutes (this is normal).

For Your Security and Safety:

- Lock all doors & windows when not in the condo. Do not leave valuables in sight with doors open when not in a room.
- Turn off all air conditioners and fans, and close drapes when not in the condo. (OK, truth is I turn the AC to 78° when we go out for the day)
- Always lock your car, day and night, and **never** leave anything of value in open sight in your car!

Upon Your Departure:

- **Please be sure that:**

- ☑ You have returned all DVD's, CD's, Guide books, etc., to their respective drawers before your departure.
- ☑ All dishes are washed prior to your departure, run garbage disposal, and take garbage out. Please use the rinse agent in the dishwasher.
- ☑ Towels & sheets have been washed prior to your departure. This is a great help to Peggy when she only has 4 hours to clean 1 or more condos. It is OK to leave a load of towels in the dryer. Please just fold clean sheets and leave them out; do not remake the beds. If you have a very early flight out just do the best you can. Mahalo!
- ☑ Air conditioners, fans, and lights are turned off.
- ☑ Lock all doors and windows upon departure. (Key returned to lock box and lock box combination is **re-scrambled**)

We sincerely appreciate your attention and help with the above. Have a wonderful time....relax and enjoy!
Aloha and Mahalo, Seth & Jeannie



After you have driven 17 miles north of the airport this is what the entrance to the Waikoloa Beach Resort looks like. (the 2 huts) Turn left at the light, through the 2 huts onto Waikoloa Beach Drive. When you reach the gate to the Fairway Villas (pictured below to the left) you will see the key pad on a lava rock pedestal on your left. (also pictured to the right) Enter the gate code within 3 seconds to open the gate.





Parking Pass

Must be displayed in vehicle on the dash at all times

Rental Agent Owners Guest

Unit # I-2

Expiration date _____

FWV Manager